



An aerial photograph of a sandy beach. In the upper portion, three large umbrellas in yellow, pink, and blue are open. Below them, a group of small figures of people is visible. The rest of the beach is scattered with many more colorful umbrellas (red, yellow, blue, white) and lounge chairs, some with people sitting on them. The overall scene is bright and sunny.

*the Confidante*  
MIAMI BEACH

# YOUR CONFIDANTE GUIDE

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4041 COLLINS AVENUE MIAMI BEACH FL 33140 | 305 424 1234 | THECONFIDANTEHOTEL.COM



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# HOTEL HAPPENINGS

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## **DAILY POOLSIDE TRIVIA WITH FUN PRIZES**

The Backyard is the place to be at **2pm with digital trivia offered daily!** Confidante Team Members will swing by your chair and present a QR code for you to enter the competition. Categories span pop culture, Miami trivia, hotel trivia and more. Win cocktails, beer buckets, treats and other prizes.

## **"WINE WEDNESDAY" AT AMBERSWEET**

Enjoy a Weekly Wine Tasting in Ambersweet with Restaurant General Manager Pascal Pinault, **Wednesdays from 5pm to 6:30pm**. The perfect pre-dinner activity, enjoy three wines and food pairings for \$45 plus tax and service charge per person.

To reserve your space please stop by the hostess stand, text (305) 600-5266 or contact [ambersweet@theconfidantehotel.com](mailto:ambersweet@theconfidantehotel.com).

## **LIVE MUSIC IN THE LOUNGE**

The Lounge at The Confidante, located on our lobby level next to Ambersweet, honors the fabulous energy of Miami Beach at its best. See you for cocktails, bites, great vibes and live music from local bands:

**Thursdays from 7 to 10PM**

**Friday & Saturdays from 7 to 11PM**

## HOTEL POLICIES

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### CARE & CLEANLINESS GUIDELINES

The safety and wellbeing of colleagues, guests and customers has always been a top priority - even more so today. We are proudly in compliance with Hyatt's Global Care & Cleanliness Commitment, an important expression of our purpose to care for people so they can be their best - now and in the future.

Additional measures at the recommendations of local and state authorities are being taken with a focus on your safety and peace of mind, such as touch-free options and more frequent sanitization with hospital-grade disinfectants.

### IT'S ALL IN THE DETAILS

- Our team has enhanced our cleanliness procedures in guest rooms and are actively disinfecting high touch areas in all public areas hourly
- All hard and soft surfaces have been disinfected in your room, with strict procedures in place to eliminate any cross contamination
- Note tables, pool and beach chairs are pre-placed to allow for social distancing so please ask a team member before moving anything
- Capacities in public areas have been reduced to ensure proper social distancing - this includes in our fitness center and pools (20 people maximum in each pool at a time)

### FACE COVERINGS

No shirt, no shoes, no masks...well you know the rest. Face covering are required in all public areas including elevators, lobby restrooms, hallways, seating areas on any floor, resort walkways, fitness center, towel desk, meeting & event space. Do not worry we have custom line of masks designed by local artists available for purchase by contacting the front desk (\$10 each). If you have any health concerns, kindly contact [concierge@theconfidantehotel.com](mailto:concierge@theconfidantehotel.com) or dial "0" from your guest room.

*Facemasks may only be removed:*

- In guest rooms
- While seated in your pool or beach chair
- Once seated in a venue selling food and / beverage

### WRISTBANDS

Hotel spaces and amenities are exclusively for registered hotel guests. Please make sure each guest in your party is noted on the room. Wristbands will be provided to each registered guest. If you didn't catch it at check-in, there's still time! Don't lose those wristbands - if a wristband is reissued or more are needed after confirmation of a registered guest, a fee may be added to your room up to and including an additional full nightly room rate.

## GYM POLICY

- Please disinfect equipment before and after use
- Guests are required to wear masks or face coverings at all times
- Cardio equipment max usage time is 50 minutes
- Please practice a 6 feet social distance from other gym members at all times

## PUBLIC SPACES POLICY

- Masks or facial coverings are required at all times when moving throughout the hotel
- Elevator capacities are limited based on square footage. Please follow the signage displayed in front of each elevator and wait for the next one if necessary.
- Social distancing of 6 feet is enforced with parties you are not traveling with
- For security purposes, our hotel's Front Doors are locked 24/7. Please ensure you have your room key on hand to easily enter the lobby.
- Please wear the wristband provided at check in to confirm you are a registered guest

## OUTSIDE FOOD & BEVERAGE

We get it! It's so easy to eat in these days, but here are a few things to know:

- Outside F&B is not allowed to be consumed in Hotel public areas for any reason, including religious purposes. Please dine in your guestroom or on the beach.
- If you need a private space to dine, work or meet we've got you covered with one-of-a kind spaces available for rent
- Please be available to accept delivery of your food directly from the driver. The hotel is not able to hold deliveries on your behalf.

For additional details on Safety & Cleanliness Policies, please [visit our website](#)

## HOUSEKEEPING POLICY

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We will refresh your room on the fourth day of your stay with enhanced cleanliness procedures in place. Daily service will only be provided upon request to enhance safety. If you decide, you would like service prior to the fourth day, please give us notice at least 24-hours before you would like service. Guests are not allow in room while housekeepers are providing service due to social distancing measures.

*"In Case You Forgot" Items - Let us know if you need any items delivered to your room*

Lotion	Sewing Kits	Shoe Horns	Regular Coffee
Tooth Brushes	Tampons	Lint Mitt	Decaf Coffee
Tooth Paste	Maxi Pads	Universal Adaptors	Disposable Coffee Cups
Mouthwash	Hangers (Clips)	Shoe Mitts	Condiment Packs
Women's Razor	Hangers (Regular)	Pencils, Pens & Pads	Towels
Men's Razor	Satin Hangers	Ice Buckets	Sheets
Shave Cream (Male)	Rubber Bath Mats	Ice Bucket Bag	Blankets
Shave Cream (Female)	Shower Curtains	Hair Dryer	
Vanity Kit	Hair Brush	Iron	
Cotton Swabs	Men's Deodorant	Ironing Board	
Shower Caps	Women's Deodorant	Coffee Maker	

## PETS IN PARADISE PROGRAM

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Pets are in paradise at our oceanfront oasis! Our Pet Fee consists of a one time \$100 deep cleaning fee for stays up to six nights. If you plan on having an extended stay, please contact our front desk team.

*Weight Limits: Two pets maximum per room.  
50 pounds or lighter individually or 75 pounds combined*

All guests with pets are provided a Pet in Paradise door hanger at check in, please keep this tag on the outside of the door for your entire stay.

In order to receive housekeeping service with your pet inside the room, you must be inside your room at the time of the service. If you plan to leave with your pet, please request a time for housekeeping service as soon as possible so we can accommodate.

Some guidelines to keep in mind when you're at our hotel:

- We allow pets in guest rooms on any floor and in the backyard lounge area
- Only service animals are allowed in all public areas including the beach and pools
- Pets must be on a leash at all times in hotel public spaces
- Your pet must wear the tag provided by the front desk at all times, please remember to return upon departure. If you do not return the tag, a \$25 fee will apply.
- Please know you must curb your pet outside of hotel grounds

### THE PERKS!

For every registered pet staying at our hotel, you will receive a Confidante-branded pop up water bowl, baggy dispenser and luxury pet bed from Paw.com in your room upon arrival.

We teamed up with our friends at [Paw.com](http://Paw.com) to provide a luxury pet bed for your furry friend for the duration of your stay as part of our pet fee. If you're staying in a suite, you also enjoy a matching Paw.com throw blanket, perfect for the couches and lounge areas in your room. If you are interested in ordering Paw.com products for your own home, use the code CONFIDANTE for 10% off at [www.Paw.com](http://www.Paw.com).



We're known for our fabulous local craft popsicles from [Cielito Artisan Pops](http://Cielito Artisan Pops) and we make sure our pool bar is stocked with "Pupsicles" made specially for your dog at \$7 each.

If you need anything special for your pet, please let us know we will do our best to accommodate!

## ROOMS

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### **WI-FI/INTERNET**

Our Wi-Fi network name is @Hyatt-Wifi. Please select this Wifi option from your device and follow the prompts. At Hyatt, Wi-Fi is ALWAYS complimentary!

### **24/7 TEXT MESSAGE SERVICE**

Zingle is our touchless text system where all guests can seamlessly communicate with our team 24 hours a day. It is our pleasure to assist with any billing questions, resort questions, reservations, in-room dining orders, amenity requests and more! You can also request your car from valet through this system. Simply text 305-600-5266.

### **LAUNDRY VALET SERVICE**

Please dial the guest service extension from your guest room phone or text us to have your laundry picked up. A laundry tag (with pricing) and bag is available in your closet.

Guest laundry must be ready by 9am, in order for your laundry to be completed on the same day. Once your laundry is finished, it will be delivered to your room. If you are not in your guest room, a team member will hang it in the closet for you. If you prefer to schedule delivery of your laundry in advance, please contact us.

- *Regular Service:* Pick up by 9am. Return the same day. Available Monday - Saturday
- *Overnight Service:* Pick up by 6pm returned the next day by 1pm.  
Monday - Saturday. 50% additional charge applies.
- *Express Service:* For same day service must be picked up by 12pm and returned the same day. 50% additional charge applies.
- *Sunday Service:* Pick up by 12pm and delivered the same day. 50% additional charge apply.

### **BILLING/CHECK OUT INFORMATION**

*Incidentals* - A \$100.00 USD security deposit is charged per night upon arrival. This is refundable, pending a successful inspection after check out.

*Express Check Out* - For your convenience, we have the following four options available to you for an easy (and contactless) checkout. Your final bill will be sent to the email address we have on file. We are happy to confirm or change your information and review any billing details with you before your departure.

- Text us at (305) 600-5266 - *EASIEST METHOD!*
- Call us - Dial "0" (zero) from your guest room phone
- If you are a World of Hyatt Member, use the World of Hyatt App to checkout
- Stop by the Express Checkout Mailbox - Simply drop your keys in our Express Checkout mailbox located by the front doors in the lobby and you can be on your way

## **DIALING INSTRUCTIONS / PHONE POLICIES**

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### **EMERGENCY**

Dial 55 for Emergency assistance from hotel personnel

### **ROOM TO ROOM**

3-digit number - dial 7 first, then room number

4-digit number - dial room number

### **LOCAL CALLS**

9 + Number

\$1.00 access charge plus applicable zone charges

Please dial ext. 56 for telephone book request

### **LONG DISTANCE DIRECT CALL**

9 + 1 + Area Code + Number

Billed at AT&T operator-assisted rates +\$2.50 access charge + \$0.60/min.

### **INTERNATIONAL DIRECT MAIL**

9 + 011 + Country Code + City Code + Number

Billed at AT&T operator-assisted rates +\$2.50 access charge + \$0.60/min.

### **800 & 8XX NUMBER**

9 + 1 + 8XX + Number

Access to long distance carrier's operator service via 800 or 8XX numbers will be billed at \$1.00 per call. All others 800 or 8XX (888, 877, 866, etc.) numbers no charge.

### **LOCAL & NATIONAL DIRECTORY ASSISTANCE**

9 + 411

Billed at \$1.50 per call

### **INTERNATIONAL ASSISTANCE**

9 + 1-800-225-5288

Billed at \$1.00 per call

## TV CHANNEL GUIDE

01 ABC	17 WEATHER	33 A&E	49 SPIKE
02 CBS	18 ESPN	34 AMC	50 SYFY
03 NBC	19 ESPN2	35 BBC AMERICA	51 TBS
04 FOX	20 ESPN NEWS	36 BET	52 TLC
05 PBS	21 ESPNU	37 BRAVO	53 TNT
06 CW	22 NBS SPORTS	38 COMEDY CENTRAL	54 TRAVEL
07 UNIVISION	23 GOLF	39 DISCOVERY	55 USA
08 TELEMUNDO	24 NFL	40 E!	56 WEATHER
09 UNIMAS	25 FOX SPORTS	41 FOOD	57 DISNEY
10 WGEN	26 SUN SPORTS I	42 FX	58 NICK
11 CNN	27 HBO	43 HALLMARK	59 TOON
12 HLN	28 HBO2	44 HGTV	60 ABC FAMILY
13 CNBC	29 HBO COMEDY	45 HISTORY	61 MTV
14 FOX NEWS	30 HABO LATINO	46 LIFETIME	62 VHI
15 FOX BIZ	31 STARZ	47 NAT GEO	63 CMT
16 MSNBC	32 ENCORE	48 OWN	64 FUSE

### **NOISE POLICY**

We encourage you to enjoy your Miami Beach experience! However, during the hours of 9pm to 9am, please respect your neighbors by being mindful of noise.

### **NO BUTTS ABOUT IT – SMOKING POLICY**

Smoking is not permitted in guest rooms and only allowed on your balcony and in the backyard of our hotel. Please always close the balcony door behind you while smoking. A \$250 USD charge will be added to the guest room bill if it is determined a guest has been smoking in the guest room. The same policies apply to electronic cigarettes and smoking devices of all kinds.

### **PEST POLICY**

In our tropical paradise environment, we are prone to unwelcomed guests. With this said, we request you be mindful in not leaving windows and sliding glass doors open and ensure all open food and beverage in your room is sealed.

### **WISUITE TEMPERATURE CONTROL**

As part of our mission to be energy-efficient, your room comes equipped with a special WiSuite thermostat. When a balcony door or guest room door is open, the air conditioning in your guest room will automatically turn off and then turn back on once it has been closed.

## RECREATIONS

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### **POOL RULES AND AMENITIES**

Pool Hours: 8am to 8pm daily

- Poolside food & beverage service starts daily at 11am
- Guests must be wearing wristband provided at check in to enjoy the pools
- Pool chairs and umbrellas are available for hotel guests as part of your daily resort fee
- Pool chairs and umbrellas are available on a first-come-first-serve basis and cannot be reserved in advance
- Pools are for registered hotel guests only
- No Child under age 12 should use the pool unless accompanied by a parent or adult guardian.
- Guest must shower before entering the pool. Two poolside showers are available.
- Adult pool is for guests 21 years and older. Family pool is open to all guests.
- No Running or Jumping Allowed
- No outside food or beverage is allowed, including the use of coolers
- Glass containers are not allowed in the pool or pool deck
- Do not leave valuables unattended at poolside. Hotel is not responsible for loss, damage or theft of any such items.
- Do not swallow the pool water
- An illustrated diagram of artificial respiration procedures and a telephone number for an emergency is posted at the Pool Host stand
- Please respect your fellow guest by using headphones to enjoy personal entertainment
- We are happy to hold one unattended chair per guest for up to one hour. After this time, your belongings will be waiting for you at our hotel's Lost & Found and your chair will be disinfected and allowed for another guest to occupy.
- NO DIVING

### **POOLSIDE CABANA AND BUNGALOW RENTALS**

For an enhanced poolside experience, reserve a private, colorful poolside cabana or bungalow during your stay by stopping by the Pool Hut in The Backyard, emailing [conciierge@theconfidantehotel.com](mailto:conciierge@theconfidantehotel.com) or texting our team at (305)-600-5266.

Cabana & Bungalows are accessible from 9:00am to 8:00pm daily

### **HOUSE RULES FOR POOLSIDE CABANAS AND BUNGALOWS**

- Our Cabanas (available in the adult and family pools) allow a maximum of four (4) guests. Each Cabana experience includes two (4) bottles of water and one fruit plate.
- Our Bungalows are available for adults only and allow for a maximum of eight (8) guests. Each bungalow experience includes four (4) bottles of water and one fruit plate.

There are plenty of delicious cocktails and bites available poolside, but in case you were wondering, outside food, beverage and coolers are not allowed in our pool area. Smoking is also forbidden in the pool area including inside the cabanas and bungalows. Kindly notify us if you need to cancel at least 24 hours prior to your reservation.

## **BEACH SERVICE HOURS AND AMENITIES**

Beach Service Hours: 9am - 6pm daily

Get ready for fun in the sun on our pastel paradise beach! Your room key will provide access to the beach, which can be entered at the door directly between our pools. Please wear your wristbands to ensure our team members know you are registered guest. Complimentary beach towels and complimentary beach chairs are available for registered hotel guests. Beach umbrellas can are available at an extra charge of \$22 + tax daily. Please walk directly to the beach and allow a team member to seat you at the Beach Hut. If you are interested in reserving a private day bed on the beach, our team members at the Beach Hut can also get you set up.

## **SEA TURTLE SEASON**

From April 1 through October 31, hundreds of endangered sea turtles come to our beautiful, sandy beaches to hatch their little ones. We all have a responsibility to keep them protected and ensure their hatchlings make it home safely.

*Learn what you can do to protect our marine friends:*

- Close curtains or blinds at night to prevent interior lights from shining onto the beach
- Take all your belonging with you at the end of your beach day
- Cover, shield, or use sea turtle friendly exterior lighting
- Never approach turtles emerging from the sea or disturb or harass nesting turtles
- Do not use flash photography on sea turtles
- Stay clear of marked sea turtle nests on the beach

## **FITNESS CENTER HOURS & LOCATION**

Our 10th Floor Fitness Center with adjoining outdoor terrace and ocean views is available for guests to enjoy.

Hours: 6am-10pm daily

Located on the 10th Floor (please bring your room key for access)

### **Virtual Fitness Classes**

Stream exclusive fitness classes from Miami's top fitness studios including circuit training, boxing, dance-inspired fitness and more. These workouts can be done from the comfort of your room or around our grounds! Stream [HERE](#).

## **BICYCLE RENTAL**

We offer two complimentary hours of bicycle use daily to explore our dynamic neighborhood, plus we are just a 20 minute bike ride from famous South Beach.

Simply [download the “Zybra” app](#), select “The Confidante” and enter promo code “COMP2”. Bicycles are available on a first-come-first-serve basis. Scroll down for some recommended routes around Miami Beach.

# BIKING/JOGGING MAP



While the City of Miami Beach works on enhancing our city's iconic boardwalk, please be mindful of your safety when biking or jogging on the streets.

- TRAIL 1 "Casual Cruise" 1.7 miles**
- TRAIL 2 "Boardwalk Breeze" 8.8 miles**
- TRAIL 3 "Miami Beach Experience" 11.3 miles**

- 1. Lincoln Rd
- 2. Sunset Harbour
- 3. Art Deco District
- 4. Española Way

- 5. Miami Beach Golf Club
- 6. Flamingo Park
- 7. South Pointe Park & Pier
- 8. Miami Beach Marina

## DINING

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### AMBERSWEET

Paying homage to Miami's unique history and culture, Ambersweet combines traditional flavors with modern indulgences. Influenced by the region's eclectic roots, every dish is served using fresh, local ingredients to create flavors that celebrate Miami Beach. Stop by for breakfast, lunch and dinner.

[Make your reservations](#) on OpenTable or by texting us at 305-600-5266  
[Visit our website](#) to view menus

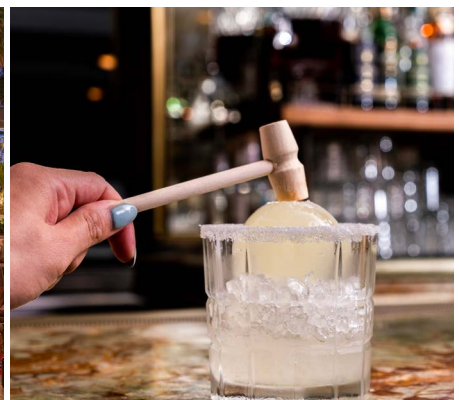
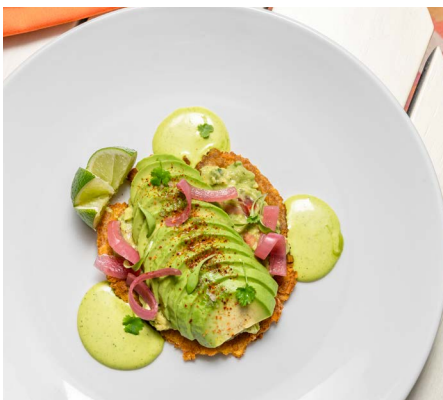
For large party reservations (9-19 people) please contact [ambersweet@theconfidantehotel.com](mailto:ambersweet@theconfidantehotel.com). For parties of 20 or more looking for a special event or gathering space, please contact [sales.inquiries@theconfidantehotel.com](mailto:sales.inquiries@theconfidantehotel.com).

### HOURS

Breakfast: Daily from 7am - 11am

Lunch: Daily from 11am to 3pm

Dinner: Tuesday - Saturday from 6pm - 10pm



## **THE LOUNGE AT THE CONFIDANTE**

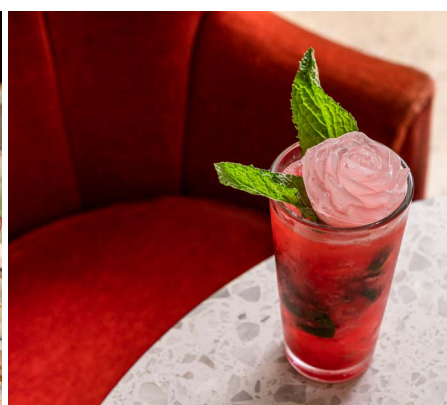
Whether you're looking to network over a cocktail or catch up with old friends, The Lounge at The Confidante has you covered. Discover retro cocktails with a modern twist and sophisticated bites that capture the fabulous energy of Miami Beach's mid-century retro-glam heyday.

[Visit our website](#) to view menus

### **HOURS**

Sunday to Thursday 3pm - 10pm  
Friday and Saturday 3pm to 12am

Live Music from local musicians:  
Thursdays from 7pm - 10pm  
and Friday & Saturdays from 7pm - 11pm



## THE BACKYARD BY DAY AND NIGHT

Combining everything that's great about Miami, The Backyard lets you enjoy fresh fare poolside, in the stylish lounge area, or on the beach during the day. Daytime food and beverage service is brought directly to you from 11am - 7pm daily. Choose from a menu of hand-crafted salads, fresh fruit, burgers, drinks served in fresh coconuts, local, hand-crafted [popsicles](#) and much more.

Good vibes culminate by night amongst the palm trees with a refreshed evening ambiance and menu from 7pm to 10pm. The perfect spot to gathering before hitting the town or a nightcap.

Food & Drink Service Available Daily from 11am to 10pm

[Visit our website](#) to view menus



## THE AM CAFÉ

Start your day the right way at The AM Café. Order craft coffee drinks from local roasters and convenient breakfast-on-the-go items like fresh pastries, yogurt parfaits and bagels. Located at The Lounge Lobby Bar on the first floor.

## HOURS

Daily from 7am - 11am



### CRAFT DRINKS

- Great Circle Drip Coffee 4
- Great Circle Cold Brew 5
- Espresso Single 4
- Espresso Double 6
- Café Latte 6
- Cappuccino 6
- Flavored Latte & Cappuccino 7
- Café Americano 5
- Tea Forté 5.50

### BREAKFAST-TO-GO

- Fresh Pastries 5
- Yogurt Parfait 10
- Bagel & Cream Cheese 6
- 2 Hardboiled Farm Fresh Eggs 6
- Overnight Oats With Cinnamon & Dried Fruit 6
- Whole Fruit 2

Taxes and 20% service charge added to all checks

## IN ROOM DELIVERY

Looking for a more private dining experience? Order delicious food items straight to your room. From breakfast classics and smoothies to convenient evening fixes, we'll carry dishes straight from our kitchen to your door.

*Text us to at 305-600-5266 to place your order. Scroll down for menus.*

## HOURS

Breakfast Menu from 7am - 11am  
All Day Menu from 11am - 10pm





## BREAKFAST IN-ROOM DELIVERY

7AM-11AM

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### TROPICAL FRUIT SMOOTHIE

Yogurt, Mango, Strawberries, Honey (VE, GF) 9

### GREEN SMOOTHIE

Spinach, Cucumber, Apple, Celery, Ginger, Avocado, Agave (VG, GF) 9

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### YOGURT PARFAIT

House-Made Coconut Granola  
Tropical Fruit, Florida Honey (VE, GF) 10

### SEASONAL SLICED FRUIT PLATE

Small or Large (VG, GF) 9/14

### MIAMI BEACH BREAKFAST\*

3 Farm Fresh Eggs Any Style  
Choice of Breakfast Sausage, Bacon, or Small Fruit  
Herb Roasted Breakfast Potatoes  
Choice of White or Multigrain Toast 19

### FARM FRESH OMELET\*

Choice of Whole Eggs or Egg Whites  
Wild Mushrooms, Heirloom Cherry Tomatoes, Cheddar Cheese  
Choice of White or Multigrain Toast (VE) 16  
ADD Lump Crab +12

### BREAKFAST SANDWICH\*

Fried Egg, Cheese, Bacon Tomato Jam  
Avocado, Sesame Seed Bun 13

### BUTTERED CORN MASA PANCAKES

Sweet Corn Flour Pancakes  
Pumpkin Maple Syrup, House Granola (VE) 17

**CUP OF COFFEE 6**

**CUP OF TEA 6**

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(VE) VEGETARIAN

(VG) VEGAN

(GF) GLUTEN FREE

20% SERVICE CHARGE ADDED TO ALL CHECKS  
\$9.99 DELIVERY FEE

\*CONSUMING RAW OR UNDER-COOKED MEATS, POULTRY, SEAFOOD, SHELLFISH OR EGGS MAY INCREASE THE RISK OF A FOOD-BORNE ILLNESS. NOTE, SOME FOOD ITEMS PREPARED MAY CONTAIN NUTS OR AMOUNTS OF NUTS. ALERT YOUR SERVER WITH ANY CONCERNS.



## BREAKFAST IN-ROOM DELIVERY

7AM-11AM

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### TROPICAL FRUIT SMOOTHIE

Yogurt, Mango, Strawberries, Honey (VE, GF) 9

### GREEN SMOOTHIE

Spinach, Cucumber, Apple, Celery, Ginger, Avocado, Agave (VG, GF) 9

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### YOGURT PARFAIT

House-Made Coconut Granola  
Tropical Fruit, Florida Honey (VE, GF) 10

### SEASONAL SLICED FRUIT PLATE

Small or Large (VG, GF) 9/14

### MIAMI BEACH BREAKFAST\*

3 Farm Fresh Eggs Any Style  
Choice of Breakfast Sausage, Bacon, or Small Fruit  
Herb Roasted Breakfast Potatoes  
Choice of White or Multigrain Toast 19

### FARM FRESH OMELET\*

Choice of Whole Eggs or Egg Whites  
Wild Mushrooms, Heirloom Cherry Tomatoes, Cheddar Cheese  
Choice of White or Multigrain Toast (VE) 16  
ADD Lump Crab +12

### BREAKFAST SANDWICH\*

Fried Egg, Cheese, Bacon Tomato Jam  
Avocado, Sesame Seed Bun 13

### BUTTERED CORN MASA PANCAKES

Sweet Corn Flour Pancakes  
Pumpkin Maple Syrup, House Granola (VE) 17

**CUP OF COFFEE 6**

**CUP OF TEA 6**

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(VE) VEGETARIAN

(VG) VEGAN

(GF) GLUTEN FREE

20% SERVICE CHARGE ADDED TO ALL CHECKS

60.00 DELIVERY FEE

## VALET PARKING

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### HOW TO REQUEST VEHICLE

Upon arrival, guests are provided a valet parking ticket with a vehicle ID number. Hold on to your parking ticket for the entire stay if you'd like quick reference information for how to retrieve your car, or have your vehicle ID number ready and follow the below steps.

Whenever you would like your vehicle, text your vehicle ID number 305-424-2529. The valet team will notify you when your vehicle is ready.

#### ***Valet Parking Rates:***

- Overnight parking fee \$45
- Day Parking \$25
- Validated for Restaurants/Events \$15

Due to city roadwork, valet requests may take up to 25 minutes during heavy volume time periods. Please keep this in mind when requesting your vehicle. When you text the number above, an estimated wait time will be provided directly to you.

## EVACUATION PROCEDURES/EMERGENCY EXITS

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### IF YOU DISCOVER FIRE OR SMOKE INSIDE YOUR ROOM

- Call the fire department at (911) and state your location as 4041 Collins Avenue.
- Call the hotel operator (0)
- Take your room key, exit the room and close the door behind you
- Alert others in the area
- Activate the nearest fire alarm
- WALK TO THE NEAREST STAIRWAY (DO NOT USE THE ELEVATOR) AND EXIT THE BUILDING
- If smoke is present, stay low

### IF YOU ARE ORDERED TO EVACUTE YOUR ROOM

- EXIT WITH CAUTION. Feel the door. If the door is NOT HOT, open it slightly and look in both directions for the nearest exit sign.
- Take your room key, exit the room and close the door behind you
- If smoke is present, stay low
- WALK TO THE NEAREST STAIRWAY (DO NOT USE THE ELEVATOR) AND EXIT

## THE BUILDING

### **IF YOU ARE ORDERED TO EVACUTE YOUR ROOM AND THE DOOR IS HOT**

- DO NOT OPEN IT
- Call the fire department at (911) and state your location as 4041 Collins Avenue.
- Call the hotel operator (0)
- Stuff wet towels or clothes under the door and in the air vents to keep out smoke and fumes
- Remain calm and wait for further instructions
- If you cannot exit, your room is the safest place to be

### **SMOKE DETECTOR INFORMATION**

- Smoke detectors are provided for your personal safety. Anyone who willfully and maliciously tampers with, damages, breaks, or remove any required smoke detector shall be guilty of a misdemeanor
- Any person, who willfully or maliciously sends, gives, transmits, or sound any false alarm