#### INTRODUCING PHD'S

### PROJECT DELDREAN



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### However, COVID has increased the pressure to prove the payback of marketing investment

**55**%

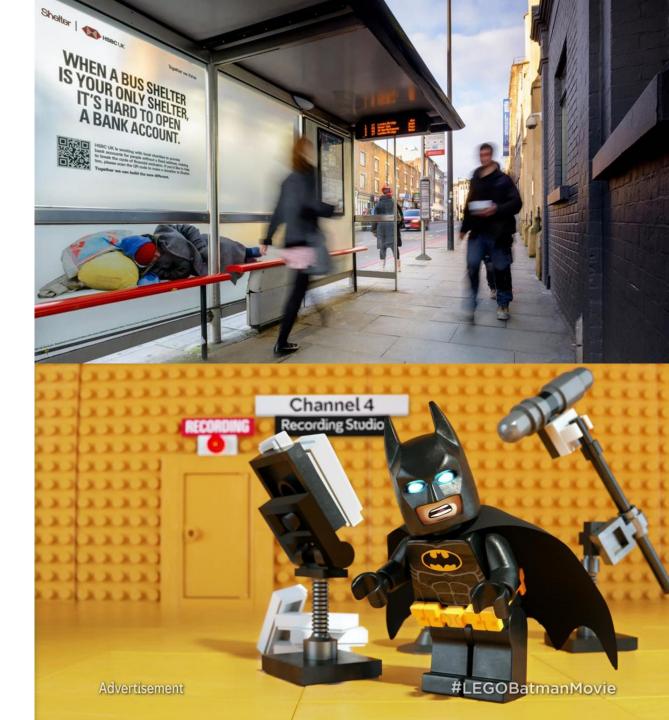
**Marketing leaders** agree that the pandemic has led to a greater focus on campaign effectiveness

# When investing in creativity, the pressure is more acute

**38**%

Marketing leaders rate their ability to prove creative effectiveness as poor

### What about ideas where the line is blurred or even nonexistent?



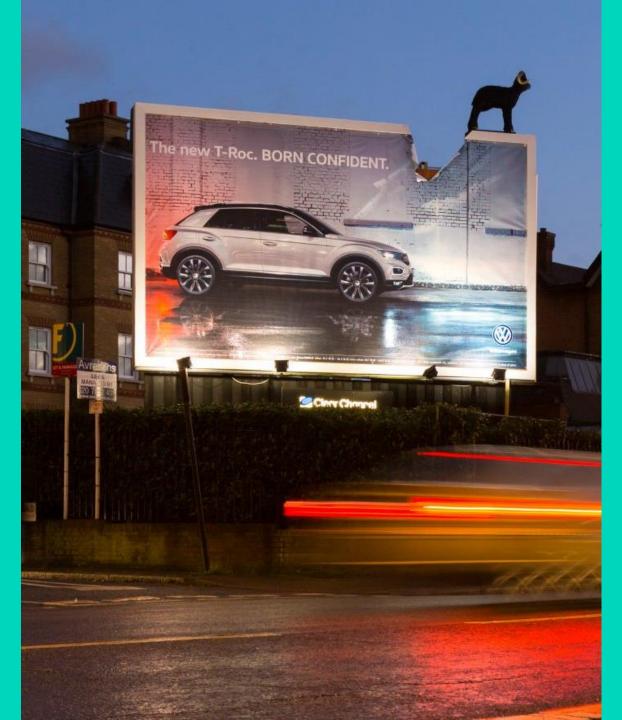
A marketing communications idea that fuses media and message in a specific context to gain a disproportionate share of attention in order to influence consumers

#### What a creative media idea is

An unconventional use of media

An idea dependent on a specific media context

An activation that achieves sufficient scale



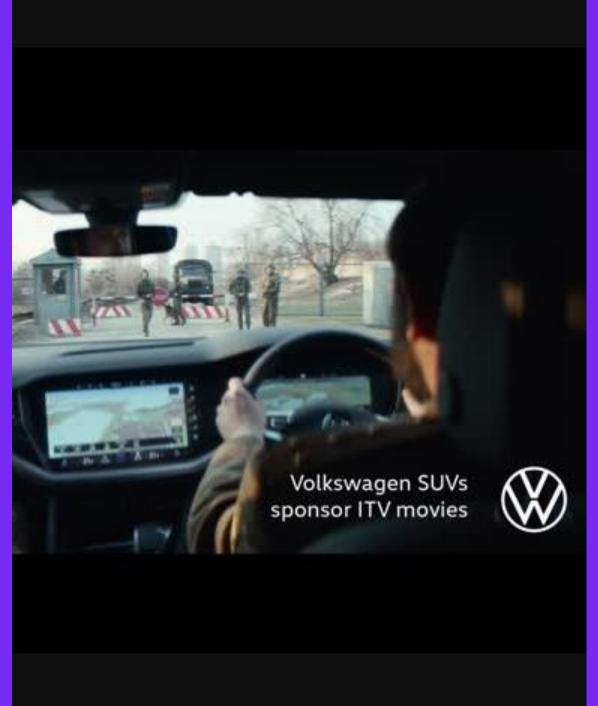
### OHG Make the Leap

#### What a creative media idea isn't

A creative platform with multiple iterations

A creative idea existing only within a standard media placement

A sponsorship consisting solely of badging an existing property



How do you demonstrate the likely payback of a brand new, never been seen before creative media idea before it's been approved?

# You build a time machine



#### Our approach

A framework for understanding effectiveness



A tool for estimating likely impact

#### Our approach

1

Test a range of historic CMIs to quantify the attributes of the idea that led to success

2

Integrate results into a tool to allow planners to assess a proposed idea

- Based on its attributes
- In terms of its impact on Consideration & Sales



#### The methodology

Working with	

#### GATHER OMG CASE STUDIES

#### **RUN PILOT**

#### TEST 20 IDEAS

#### BUILD MODEL

#### INTEGRATE INTO PLANNING TOOL

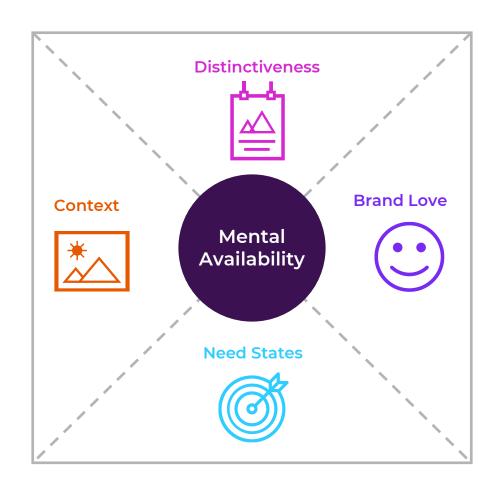
- Range of brand / Categories
- Combination of Creative Media Idea and Standard Media Ideas
- Test different video types
- Test various attributes
- 300 Nat rep sample
- Test & Control design
- Implicit testing
- Identify relationships for modelling

- Create video of idea
- Measure attributes
- 2,000 Nat rep sample
- Test & Control design
- Implicit testing
- Measure
  Consideration uplift through exposure

- Quantify how attributes drive consideration uplift
- Integrate with reach, costs, baseline data
- ConnectConsiderationwith Sales

# 1

#### Attributes chosen to align with our proprietary Mental Availability study





- Likeability
- Distinctiveness
- Fame

#### The pilot

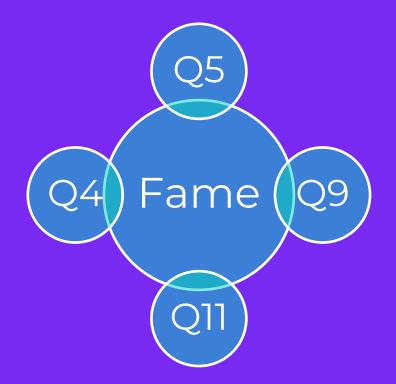
Test different videos types to understand what impact each had on CMI receptivity





#### The pilot

Test attributes in various ways (different questions) to decide on the best approach



#### The pilot



Examine the relationships between the attributes for project feasibility





#### The main study: A sample of the ideas tested



























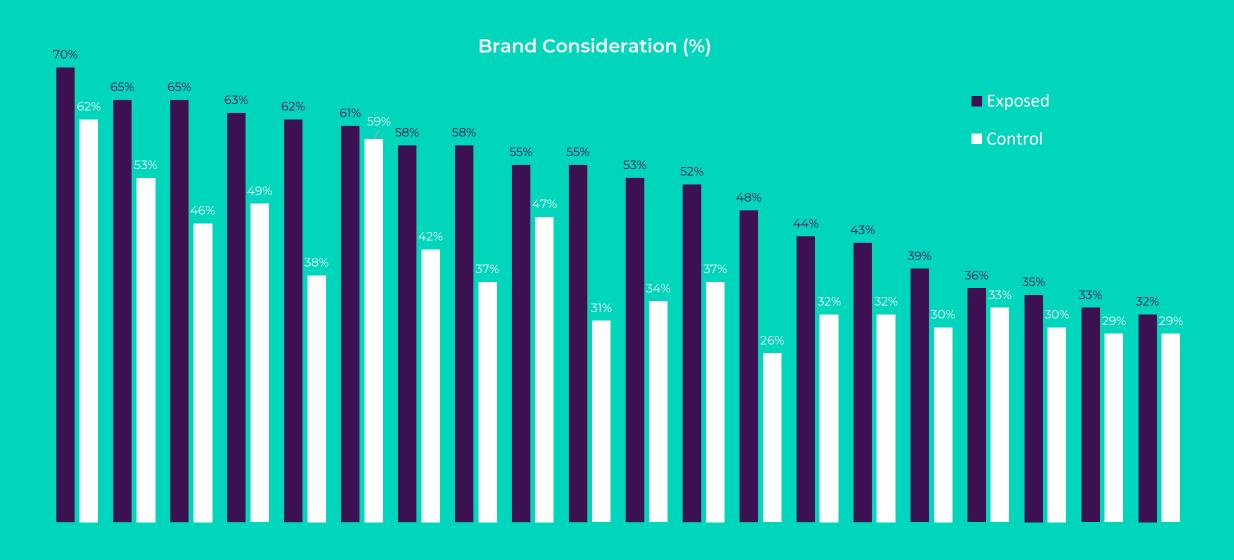






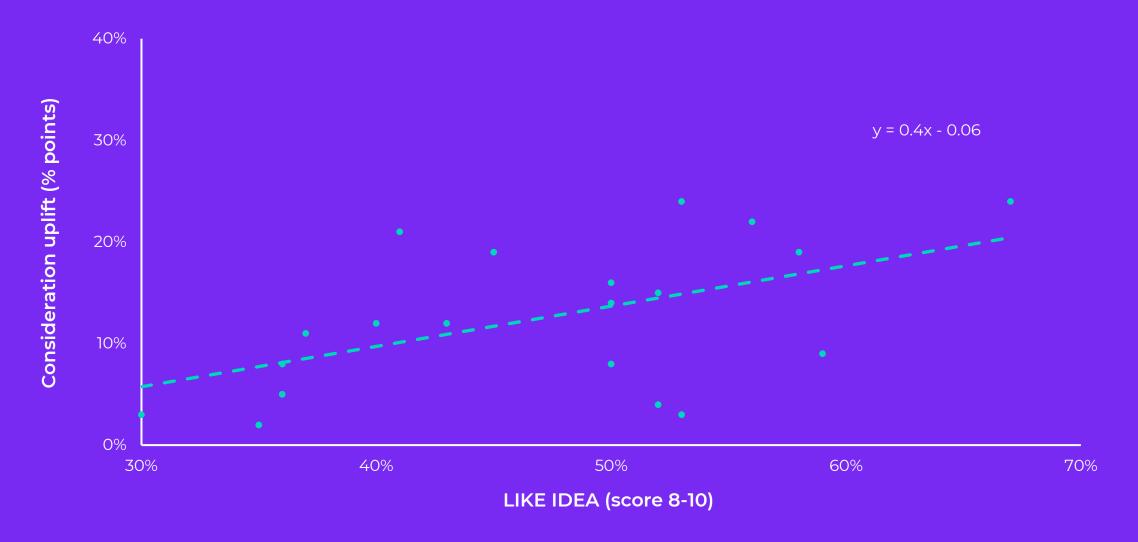
## **phd** Make the Leap

#### Test results – range in consideration uplifts

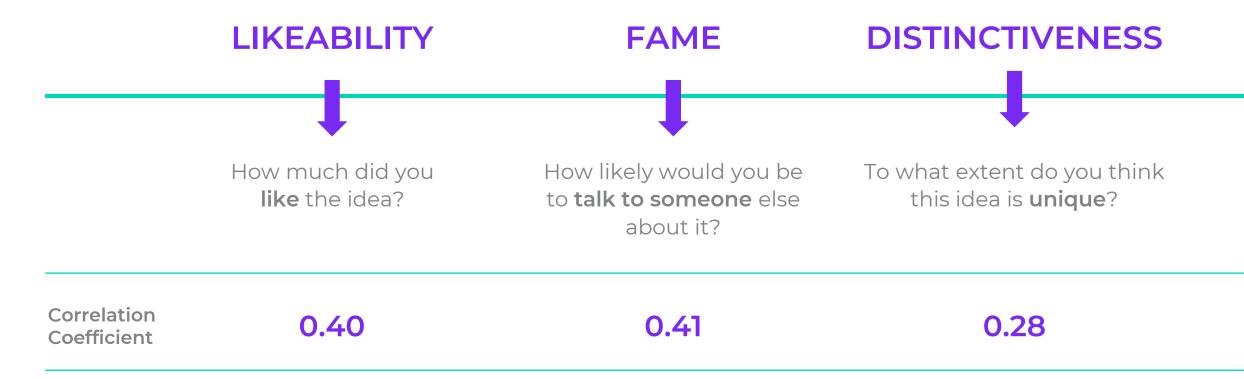


## DHG Make the Leap

### This allows us to assess the relative importance of different attributes



### We then selected which measures best reflect the key attributes



These were built into a model to estimate consideration uplift from an idea's attributes



Retail brand



Conducted a bespoke study, testing 3 CMI's

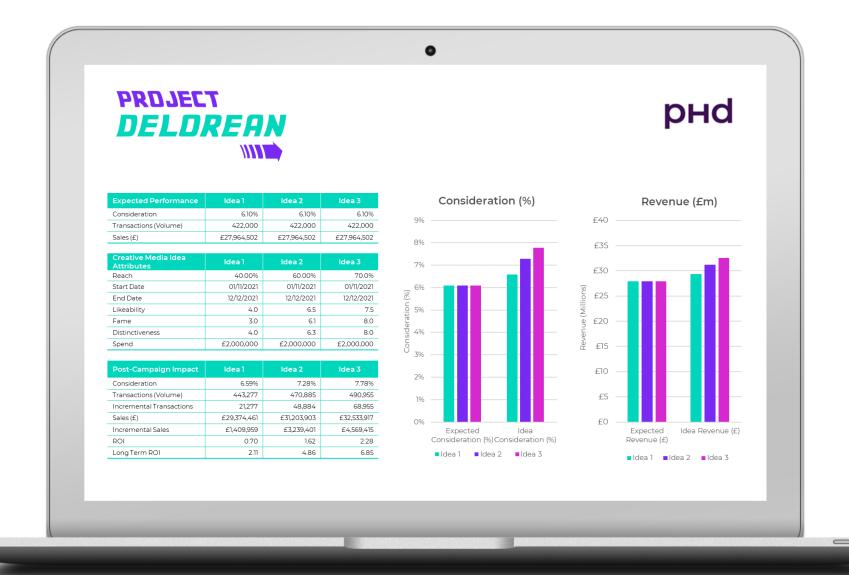


Incorporated actual sales data



# **phd** Make the Leap

#### Results integrated into an interactive tool



# **DHG** Make the Leap

### Step 1 – Enter expected level of performance in absence of the idea Consideration & Sales

Expected Performance	Idea 1	Idea 2	Idea 3
Consideration	6.10%	6.10%	6.10%
Transactions (Volume)	422,000	422,000	422,000
Sales (£)	£27,964,502	£27,964,502	£27,964,502

Creative Media Idea Attributes	Idea 1	ldea 2	Idea 3
Reach			
Start Date			
End Date			
Likeability			
Fame			
Distinctiveness			
Spend			

Post-Campaign Impact	Idea 1	Idea 2	Idea 3
Consideration			
Transactions (Volume)			
Incremental Transactions			
Sales (£)			
Incremental Sales			
ROI			
Long Term ROI			

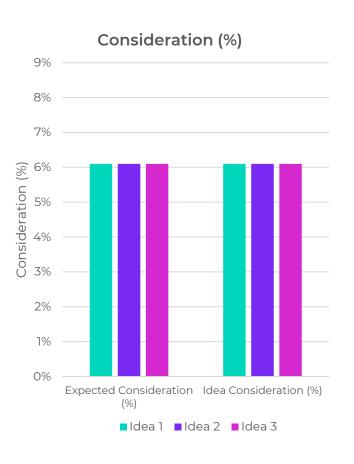
## **phd** Make the Leap

#### **Step 2 - Enter your idea(s) attributes**

Expected Performance	Idea 1	Idea 2	Idea 3
Consideration	6.10%	6.10%	6.10%
Transactions (Volume)	422,000	422,000	422,000
Sales (£)	£27,964,502	£27,964,502	£27,964,502

Creative Media Idea Attributes	Idea 1	ldea 2	Idea 3
Reach	40.00%	60.00%	70.0%
Start Date	01/11/2021	01/11/2021	01/11/2021
End Date	12/12/2021	12/12/2021	12/12/2021
Likeability	4.0	6.5	7.5
Fame	3.0	6.1	8.0
Distinctiveness	4.0	6.3	8.0
Spend	£2,000,000	£2,000,000	£2,000,000

Post-Campaign Impact	Idea 1	Idea 2	Idea 3
Consideration			
Transactions (Volume)			
Incremental Transactions			
Sales (£)			
Incremental Sales			
ROI			
Long Term ROI			



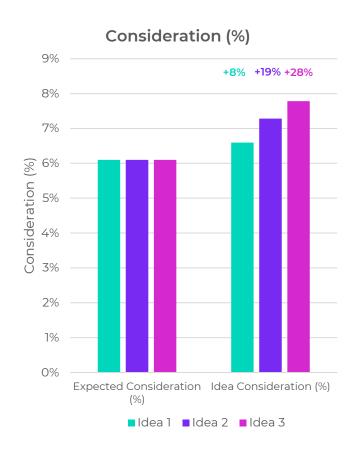
# **phd** Make the Leap

#### **Step 3** – Consideration uplift is estimated

Expected Performance	Idea 1	ldea 2	ldea 3
Consideration	6.10%	6.10%	6.10%
Transactions (Volume)	422,000	422,000	422,000
Sales (£)	£27,964,502	£27,964,502	£27,964,502

Creative Media Idea Attributes	Idea 1	ldea 2	Idea 3
Reach	40.00%	60.00%	70.0%
Start Date	01/11/2021	01/11/2021	01/11/2021
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Likeability	4.0	6.5	7.5
Fame	3.0	6.1	8.0
Distinctiveness	4.0	6.3	8.0
Spend	£2,000,000	£2,000,000	£2,000,000

Post-Campaign Impact	Idea 1	ldea 2	Idea 3
Consideration	6.59%	7.28%	7.78%
Transactions (Volume)			
Incremental Transactions			
Sales (£)			
Incremental Sales			
ROI			
Long Term ROI			



# **PHG** Make the Leap

### Step 4 – Sales & ROI uplift estimated (NB relationship built on case-by-case basis)

Expected Performance	ldea 1	ldea 2	Idea 3
Consideration	6.10%	6.10%	6.10%
Transactions (Volume)	422,000	422,000	422,000
Sales (£)	£27,964,502	£27,964,502	£27,964,502

Creative Media Idea Attributes	Idea 1	ldea 2	Idea 3
Reach	40.00%	60.00%	70.0%
Start Date	01/11/2021	01/11/2021	01/11/2021
End Date	12/12/2021	12/12/2021	12/12/2021
Likeability	4.0	6.5	7.5
Fame	3.0	6.1	8.0
Distinctiveness	4.0	6.3	8.0
Spend	£2,000,000	£2,000,000	£2,000,000

Post-Campaign Impact	Idea 1	Idea 2	Idea 3
Consideration	6.59%	7.28%	7.78%
Transactions (Volume)	443,277	470,885	490,955
Incremental Transactions	21,277	48,884	68,955
Sales (£)	£29,374,461	£31,203,903	£32,533,917
Incremental Sales	£1,409,959	£3,239,401	£4,569,415
ROI	0.70	1.62	2.28
Long Term ROI	2.11	4.86	6.85

